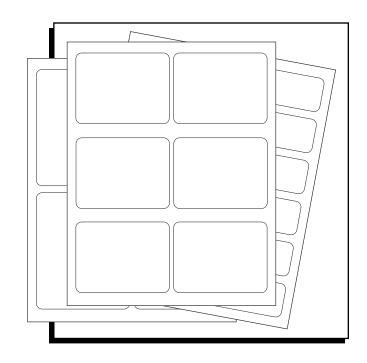


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## **TROUBLESHOOTING**

OPERATING ISSUE	RECOMMENDATIONS
Template does not open after downloading file.	Make sure you are using MS Word to open file.
Template is blank; no gridlines appear.	To view grid layout in MS applications, select Table>Gridlines.
Newer version of Microsoft Word.	Open file in compatibility mode
To change text direction (portrait vs. landscape).	Open template document. Select layout tab. Under Alignment, click Text Direction.